

企業網路銀行 IDEAL 涉及新臺幣結匯交易服務變更通知

親愛的客戶，您好：

誠摯地感謝 貴公司選擇使用星展企業網路銀行 IDEAL。本行預定自 2017 年 8 月 6 日起，變更企業網路銀行 IDEAL 涉及新臺幣結匯（包含結購及結售）交易之服務時間及部份功能，包含以下：

1. 涉及新臺幣結匯交易之服務時間：本行營業日上午 9:00 至下午 3:30
2. 涉及新臺幣結匯交易之交易日期：僅提供當日交易功能。您將無法於 IDEAL 預約未來日期作為新臺幣結匯交易日期，請於交易當日傳送涉及新臺幣結匯之交易指示
3. 涉及新臺幣結匯交易之適用匯率：僅提供使用牌告參考匯率服務。取消傳送新臺幣結匯之外匯議價合約交割指示服務，您將無法於 IDEAL 選擇使用事先議定之新臺幣結匯合約匯率進行交易。若您欲使用外匯議價合約，請撥冗至分行臨櫃辦理
4. 涉及新臺幣結匯交易之檔案服務：檔案上傳服務將不再提供新臺幣結匯功能。若上傳的檔案內含有涉及新臺幣結匯之交易指示，該檔案將無法成功上傳

以上變更造成不便，敬請見諒。若 貴公司有任何疑問，歡迎聯絡您的客戶關係經理，或致電「星展企業一線通」免費服務專線 0800-808-889，手機用戶或海外請改撥+886-2-6612-9889（服務時間：週一至週五，上午 8:30 至下午 6:30，國定假日除外）。

敬祝 商祺

星展（台灣）商業銀行股份有限公司

Notification of DBS IDEAL Changes TWD-involved FX Transaction Services

Dear Customer,

Thank you for choosing us and using DBS IDEAL. Please be noted that there are some changes that will affect the **TWD-involved foreign exchange transaction (settlement of sale and purchase) services** we provide to you in effect from August 6th, 2017, including:

1. **Business Hours:** 09:00 AM - 03:30 PM during working days.
2. **Transaction Date:** Only accepts current date transaction. You will not be able to select future date as payment date for TWD-involved FX transactions on IDEAL. For any transaction which has currency combination of TWD and other currency, please create the payment on transaction date.
3. **Foreign Exchange Rate:** Only accepts board rate (indicative rate). You will not be able to use pre-arranged FX contract for TWD-involved foreign exchange settlement. Please contact DBS branch to use FX contract for your settlement.
4. **Transaction File:** File Transfer and File Services will not accept TWD-involved FX transaction. File contains any transaction which has currency combination of TWD and other currency will be upload failed.

We apologize for any inconvenience caused. For further assistance, please contact your Relationship Manager or DBS BusinessCare 0800-808-889 / 02-66129889 (8:30 AM - 6:30 PM, Mon - Fri, except Public Holidays).

Yours Sincerely,
DBS Bank (Taiwan) Ltd.